

# *The I-81 Challenge*

## May 2011 Public Workshops

### Appendix E – Meeting evaluation

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## Appendix E - Meeting Evaluation results

### 1. I learned something useful about *The I-81 Challenge* today.

1 = Strongly Agree, 6 = Strongly Disagree

Average rating: 1.76

Comments:

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Been following

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Both the presentations and others around me.

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But I've already been to 2-3 of these.

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Early hist to present was very informative and helpful

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Early study done and history of I-81.

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Especially the traffic model and counts

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Excellent visuals, guides, etc. Helpful

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Good basic information. Good questions.

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Good overview of info

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Good presentation

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Great graphics

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I am very aware of the issues. It was good to see hard facts and numbers

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I came with my own ideas, then other options were offered. Have different ideas

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I especially enjoyed the sections on history, and similar case studies

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I had too little time to absorb...

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I have read some of the studies so I was up to date on the issue.

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I liked the historical background. Did not see anything specific air pollution data.

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I was especially pleased to see that other cities were being looked at for ideas and lessons

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I was very impressed by the young people and their sense of community. They want a better community

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I will read literature and learns more also.

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It was helpful to hear about the planning process.

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It's larger than I thought.

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It's nice to have a small participate.

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I've read widely on this project, but have learned facts from modeling data.

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Learned about the process and design criteria ?? that exists now that didn't when 81 built.

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Like the fact that we are engaging people before we make decisions. Options are not yet clear, however.

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Lots of good info!

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Most information is available

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Need to include more detail on projected flow of 40,000 more cars/day on I481.

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Needs to be fixed

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Particularly interested in hearing input from other participants new to me

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Posters were clear and informative

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Some diagrams were confusing and distorted

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That it going to take years.

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The interests of University Hill organizations are fairly consistent.

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The materials for pre-reading were very helpful.

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The staff at each station were very generous with their knowledge - which was considerable

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Too many studies being done - need to narrow down the focus

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Valuable hearing feelings from other participants

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Very big and complex undertaking

**2. I was able to provide meaningful input about *The I-81 Challenge* today.**

1 = Strongly Agree, 6 = Strongly Disagree

Average rating: 2.19

Comments:

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A lot to take in and think about

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Any input is meaningful

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As I gained insight into the project I felt more comfortable adding my opinions

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Came to explore the issues

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Cannot grasp enough of what is involved at this time

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Comments were encouraged at each station

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Due to the ease of responding.

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Good meeting could have spoke up at a number of times.

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Great discussion forum.

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Grew up in the neighborhood before, during, and after urban renewal came into existence

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Hope I was able to contribute.

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How do we know we're heard?

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I also received meaningful input.

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I do feel I learned the basics of what I need to follow this process through

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I don't use it enough to have extremely useful input.

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I hope my ideas and other's ideas are seriously considered

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I hope so - I think so

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I hope this is true, and attention is paid.

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I hope!

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I thought it was useful talking to the staff at the different booths

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I'm sure I've given plenty of meaningless input as well

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Lots of opportunity for input.

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Maybe

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Need time to absorb info - website should be helpful

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Not because I wasn't given the opportunity - because I didn't have any insight to share

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Not sure - didn't have just a general comment area - will my comments really matter? Will they be read?

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Not yet clear on the vision for the future.

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Opportunity to provide input was very good. Hopefully it will be used

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Still learning and thinking but if I did - 1

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Thanks for listening.

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There were many opportunities it seemed to provide input. I just didn't allow myself enough time. See \* in #3

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There were many opportunities to provide personal input

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Too much "issue framing" @ beginning.

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Too much to think about

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Very open format.

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We'll see

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Will do online - need to review

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**3. As compared to other workshops I have attended this event was:**

1 = Much better than average, 6 = Much worse than average

Average rating: 1.84

Comments:

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a lot of people to talk to. Very helpful. Too much info to absorb at one time

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Able to contribute; time available.

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All contributed. No one was silenced. Good mix of organizations.

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all staff were very helpful

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All your folks were helpful and open

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Asked all their thoughts - small enough to get heard.

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Asked each of us our opinion

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Can't compare.

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Discussion group very interesting. Great comments from participants

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Don't go to these. Well illustrated. Helpful people

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Easy to review, not crowded. Stations had knowledgeable people in place

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Facilitators did a wonderful job - really felt like they listened + understood what was being said.

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Film or tape the exchanges instead of after.

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First Workshop-Can't compare

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Focus group was a good method of surfacing opinions.

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Format was excellent, staff were knowledgeable and friendly. There was lots of information that we could digest at our own speed

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Fun, travel at your own pace, knowledgeable staff

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Good discussions.

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Good leadership

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Good No good or bad-balance

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Great Forum. Good size.

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Have not attended anything similar

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Have not attended others like this

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How many dots can each person put? I'm not sure the method of inventory is valid

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I can't comment much on this as I haven't attended other similar workshops. \*More opportunity for discussions

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I have not been to prior I-81 events - I have been to prior SMTC meetings

I like the format, no table between us.

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I really liked the breakout area. Would like to have breakout available at the start as well as the end

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I think it was a little "sterile"

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I would have wanted to know about the breakout sessions sooner

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It was a good group - many background covered.

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It's all good

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Knowledgeable people to talk with.

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Like the prof. open method and dislike the time your project will require!

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much good information-almost too much-impressive!

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Much to absorb

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Never attended a public process event before.

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On time, move along!

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One on one format.

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Only thing, maybe too much information - rather overwhelming

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Open discussion was great. Presentations were very competent.

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Open forum for discussion

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Presenters appeared very anxious to profice a forum for participation by all.

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Presenters were knowledgeable and helpful

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rushed

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Seating. Writing down ideas.

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Small group were good.

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Small sample size - maybe 2 at the most

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Smaller group, all got to talk and participate.

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Smaller.

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Some of the questions could be more specific or focused.

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Staff was very helpful and knowledgeable

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The different stations allowed me to focus on the issues that were most important to me. I was familiar with the history of the project and of the transp. System from the website, so I could bypass those this morning. Very efficient.

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The displays were informative and "accessible" It was a lot of information to absorb

The size of the group aloud for more meaningful discussion.

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The small group help promote good discussion.

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The small group size was very productive.

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this is unique. Very informative. It is a lot to digest in 1 1/2 hrs

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This issue seems to "strike a chord" from all aspects of the community.

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Thought that went into the questions that generated questions.

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too long

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Too much info - too much reading. Info and ideas need to be streamlined

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Unfortunate that more people didn't come.

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Very good graphic info, many helpful, attentive people available

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Very informative took me back down memory lane

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very well organized, well put together!

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very well put together. Very professional and informative

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Well organized. Explanations were very good. People were helpful. Station sequences were logical and well thought out

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Well-staffed; Videos/displays were informative; An abundance of opportunities to express comments

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**4. I believe that *The I-81 Challenge* process is being structured in a transparent and accessible manner.**

1 = Strongly Agree, 6 = Strongly Disagree

Average rating: 1.83

Comments:

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Appears decision on boulevard has been made by the VIPs and power structure. Blvd - bad idea

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Appreciate the opportunity to participate.

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As far as I know

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E for Effort.

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From what I've seen today, public opinion is sought after and will be listened to

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Good start - the product will judge the process.

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Great overall plan.

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Holy cow. Awesome

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I admit to save residual agencies, but perfects that's my problem!

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I believe it will come down to \$ and logic and most of this is politics

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I don't know if it is transparent. I hope it is

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I feel reaching out to many group will make this successful project.

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I hope that success is soon.

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I think it is already decided and any input is ignored.

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Initially concern will be politicians skewing the process.

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input is key but be careful of getting to bogged down in.

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It appears so - time will tell!

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It seems transparent, but it is hard to overcome skepticism about whether "powerbrokers in a back room" are really going to make the decision.

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Judging from this workshop/presentation

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Just the start. Let's continue to work on it.

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Looks good for starters-Hope I'm around to see final results.

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Lost of opportunity for input. Well orchestrated and very meaningful discussion.

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n/a

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Not aware of it till now.

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Process as explained seems fair.

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Providing free parking allowed people to participate who might not have the \$7 to pay

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public input is essential! I'm happy you value it so much.

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Refreshing

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Seems to be off to a good start.

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so far

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So far, but the proof will be in how evident it is that people's input is being considered. Also, it will be important to see how frequently additional opportunity like this are schedule as the process continues. The public needs to be kept informed and

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sort of

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The staff welcomed and responded to questions. Much less bureaucratic than workshops sometimes are

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This process is very well done. Thanks.

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This was an excellent opportunity for the public. This should be done for other public issues

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To the extent that the powers that be allow it to be

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Unsure - first intervention. I'll get back to you

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Where are the urban (poor) residents

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Wow!

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x

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Yes, but concern still exists over capital \$.

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Yes, very much so.

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Yes. So far DOT and SMTC are sincere

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Yet to be seen, but so far, yes

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You need to get more answers for us.

**5. Where did you hear about this workshop?**

<i>Response</i>	<i>Number</i>	<i>Percent</i>
Newspaper	84	48%
Word of mouth	48	27%
TV	41	23%
Community meeting	25	14%
Radio	28	16%
Listserv/e-mail blast	30	17%
Facebook/social media/website	12	7%
Other	24	14%

**6. Any other comments you wish to share?**

Comments:

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81 has served this community well for its duration. The highway should be repaired as is with forethought addressing our winter weather

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All staff was extremely helpful in they were actively engaging attendees and explaining each aspect of the information

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alternative options/case studies were very interesting

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Anxious to track the project and see what, if any, new ideas come out of this forum. Thanks!

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Appreciate all this information. Very informed people to answer questions. Wish I had more time to read all posters.

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As presented you did well

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Cannot stress economic vitalization enough! (Richard Florida, New Urbanism, Etc.!)

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Convenience and fast access for emergency vehicles and other hospitals are my main concerns. Need better stations - just to provide general concerns, comments. A "What is important to you" general comment board. There was a board you put dots on and co

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Disagree with Van Robinson's philosophy of ruining neighborhoods

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Economic develop is key! People and money will go where the jobs are. Syracuse stats are weak and can use stimulus

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Excellent

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Excellent Job

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Excellent variety of presentations - still a lot to deal with

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Extremely well organized event. Helpful staff

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Fine start but would like to see the process move faster. Construction to start no sooner than 2020? Why not 2016 or 2017?

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Focus on two goals: accessibility for commuters/business development in city -> through traffic not going through city.

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Glad it's available on web page; My last 3 Tel surveys went reverse order.

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Good job- well done, look forward to more info and input in future.

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Good Job!

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Good job!

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Good think you are doing here

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Great citizen input from young to old.

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Great job

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Great job

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Great job!

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Great Job. Thanks

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Great way to get community input. I hope there will be follow up when some specific ideas are generated. Also, is there a way to seek input from people who might not attend this workshop? I'm thinking community centers-places in the Inner city.

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How will improvements be paid for?

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I am glad to get my two cents in

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I am pleased to see how comprehensive the planning and visioning processing is planned.

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I believe that the ability to use I-81 to attract new business and people in the area should be top priority

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I did not have time to attend breakout session. Perhaps have a breakout session separate from main meeting for people who had attended (or looked in detail at web page) workshops

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I like the idea that the material is online as well. Although I prefer "real life" like this workshop, knowing I can study it at home after getting the overview here is very helpful

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I think the whole program is great and hope that our input really counts in the end

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I think this was/is a great idea - only negative is I didn't have enough time to absorb it all

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if the funding exists, keep it up. Overtime people will learn more, get involved more and hopefully develop more nuanced and considered opinions. Thank you

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It was very informative and provoked a lot of ideas for consideration. A good community

project.

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It would be helpful to know the residence of commenters - do all the people who want to keep driving into the city suburbanites who don't suffer the health and social consequences of having a freeway in their neighborhood?

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It would be nice if the time frames could be shortened/expedited

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It's good to have the community so involved. Thank you

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Keep it up!

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Keep up the good work!

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Looking forward to a change in I81.

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Need to fix it.

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Need to use different methods for outreach to low-income and also people of color.

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No raise/increase in property tax. Let's do the right thing and employ African Americans too!

---

Please consider strongly the needs of the younger 40 generation. We are talking about their future and not just people that may have a more negative view on change and a little bit of vision.

---

Please create a definitive timeline to get to design the final solution. This will help make the process "real."

---

Please don't wait five years for a solution

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Please give real consideration to the Rail Corridor Connect idea! Thanks.

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Promote your website better and provide more data

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Put the neighborhood back into downtown

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Quite a lot to digest. By the time I got to the breakout sessions I was so tired.

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Rebuild the viaduct. Make it better.

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Setup was good so you could take time to view exhibits. Correct amount of space so one could read materials (good size print). Helpful staff and good goodies

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Should take this out into public so people who cannot come to OnCenter can place opinions as well.

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Sky sharks!

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Staff extremely friendly as valuable

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Staff had a very positive attitude about public input. The format of the workshop was very user friendly and much much better than the means of collecting public opinion by leaving a recorded message

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Tear it down

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Thank you

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Thank you for including me.

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Thank you for your effort; I would like to see the Results of this effort. Collected & published.

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Thank you!

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Thank you! (Just don't eliminate I-81!)

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Thank you.

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Thanks for all your work. Good luck

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Thanks for chance for input.

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Thanks for opening it to the public and hopefully listening to our concerns

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Thanks to government agencies for being proactive on the I-81 issue

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Thanks!

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Thanks!

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Thanks!

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The entire staff was knowledgeable, friendly, and engaging

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The staff present were very helpful. I would like to have been able to visualize more the options showed in the wall of options. I would like more diagrams to understand them.  
Thanks for the coffee!!

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The strongest element was the examples of what other cities have done-visuals and explanations were very good-and be able to compare choices.

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The workshop was well structured. Not enough emphasis on green spaces and economic development

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This better not be humoring us... Use our comment sand suggestions.

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This is a great opportunity to make Syracuse a case study for improving a downtown area to make it a vibrant community.

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This is a very exciting opportunity for Syracuse to significantly more forward and set a positive course for the future.

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This was really well organized and informative. I appreciate your work. I wish there was more time to spend here

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This will get harder as we go forward

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Turn the existing city portion of 81 into a parkway for cars only and use a loop road around the city for mixed use.

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Very good overview and presentation!

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Very good way of putting a lot of information before the public. Also, good opportunities for input.

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Very informative and look forward to coming back

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Very informative, well layed out

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Very nice displays and helpful people, Thank You!

Very professional and welcoming

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Very well done & informative

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Very well done event

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Very well done! Suggest you set this up (in reduced format) in other venues like S.U., malls.

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Very well done-Follow-up Essential

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Very well organized and spacious. Excellent displays

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We have prepared other suggestions and posted them

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We want it (the project) to work to enhance Syracuse and our region.

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Well Done.

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Well done. Clear and concise

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With only 2 towns present, the diversity was limited but we had good discussion.

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You, as a group, are going about this the right way. I hope you continue to explore and work together as ONE agency to develop the best plan

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Your wording on the 8 goals did not include your wording of the problems! Repair the worn out structural viaduct area was not clear to me -- is this included in public safety or enhancing the highways? An Syracuse has trouble simply keeping up with road